



2020 ANNUAL REPORT

NEW YORK STATE COMMUNITY ACTION
ASSOCIATION (NYSCAA)

OCTOBER 2019 - SEPTEMBER 2020

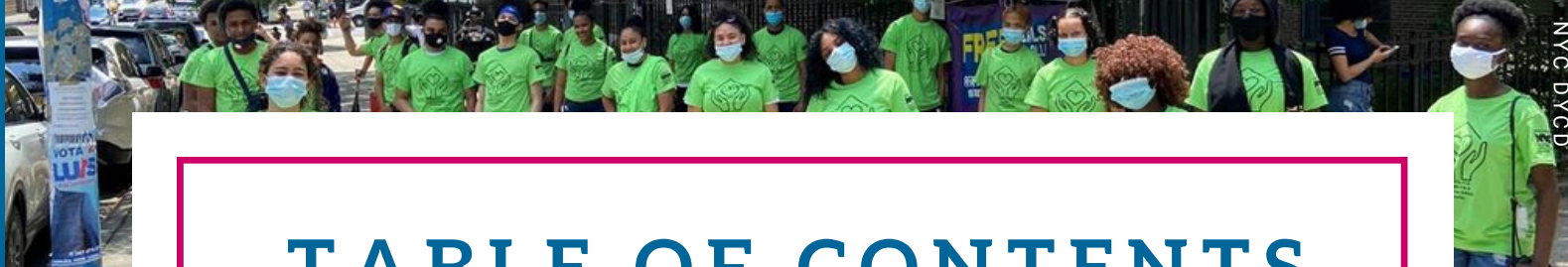


TABLE OF CONTENTS

2 ABOUT NYSCAA

3 NEW YORK STATE COMMUNITY ACTION AGENCIES

4 NYSCAA'S ENGAGEMENT WITH THE NETWORK

5 NYSCAA LEARN

6 NYSCAA AFFINITY GROUPS

7 PROFESSIONAL DEVELOPMENT

8 RESOURCES & PUBLICATIONS

10 TESTIMONIALS

11 EXPANDING PARTNERSHIPS

12 COVID-19 RESPONSE

13 NYSCAA FINANCES

14 NYSCAA BOARD OF DIRECTORS

ABOUT NYSCAA

OUR MISSION:

THE NEW YORK STATE COMMUNITY ACTION ASSOCIATION (NYSCAA) STRENGTHENS THE CAPACITY OF THE COMMUNITY ACTION NETWORK TO ADDRESS THE CAUSES AND CONDITIONS OF POVERTY.

CORE VALUES:

1. NYSCAA supports a network that promotes and values inclusion and diversity.
2. NYSCAA works with all people with respect and sensitivity.
3. NYSCAA believes in the power of compassion and collaboration to overcome poverty.
4. NYSCAA believes all individuals need hope and opportunity to succeed.
5. NYSCAA is committed to excellence in all that it does.

NYSCAA STAFF:

Jackie Orr,
CEO

Bridgette Alesci,
Program Assistant

Charles Barbay,
Project Manager
Courtney Schanthal,
Program Director

Phoebe Schimpf,
*Program & Technology
Director*

Suzette Washock,
Director of Finance & HR



THE NEW YORK COMMUNITY ACTION AGENCY NETWORK

CAPITAL DISTRICT REGION

- Albany Community Action Partnership
- Columbia Opportunities
- CEO
- Community Action of Greene County, Inc.
- Fulmont Community Action Agency, Inc.
- L.E.A.P.
- Opportunities for Otsego, Inc.
- Saratoga County EOC, Inc.
- Schenectady Community Action Program, Inc.
- Schoharie County Community Action Program, Inc.

CENTRAL & SOUTHERN TIER REGION

- Community Action Program for Madison County, Inc.
- Community Action Programs Cayuga/Seneca (CAP)
- Cortland County Community Action Program (CAPCO)
- Delaware Opportunities, Inc.
- Economic Opportunity Program of Chemung & Schuyler Counties
- Greater Opportunities
- Mohawk Valley Community Action Agency
- Oswego County Opportunities, Inc.
- PEACE, Inc.
- Pro Action of Steuben & Yates, Inc.
- Tioga Opportunities, Inc.
- Tompkins Community Action, Inc.
- Wayne County Action Program, Inc.

NORTH COUNTRY REGION

- Adirondack Community Action Programs, Inc.
- Community Action Planning Council of Jefferson County, Inc.
- JCEO of Clinton & Franklin Counties, Inc.
- Lewis County Opportunities, Inc.
- St. Lawrence County Community Development Program, Inc.
- Warren-Hamilton Counties Community Action Agency

NYC-LI & MID-HUDSON REGION

- Community Action Partnership for Dutchess County
- EOC of Nassau County
- EOC of Suffolk
- New York City Department of Youth & Community Development
- RECAP
- Ulster County Community Action, Inc.
- Westchester Community Opportunity Program, Inc.
- Yonkers Community Action Program, Inc.

WESTERN REGION

- ACCORD Corporation
- Action for a Better Community, Inc.
- Chautauqua Opportunities, Inc.
- Community Action of Orleans & Genesee
- Community Action Organization of Western New York
- Connecting Communities in Action, Inc.
- Livingston County Office of Workforce Development
- Niagara Community Action Program, Inc.
- PathStone
- Wyoming County Community Action, Inc.

NYSCAA'S ENGAGEMENT WITH THE NETWORK

ADVERSE CHILDHOOD EXPERIENCES (ACES)

We know that the leading causes of disease and disability, learning and productivity problems, and early death have their roots in the cumulative neurodevelopmental impacts of Adverse Childhood Experiences (ACEs). Participants from CAAs across the state were trained in Neuroscience, Epigenetics, Adverse Childhood Experiences, Resilience (NEAR) and formed a cohort of ACEs Interface Master Trainers. These Master Trainers will train community members and CAA staff.



BEST PRACTICES & DATA COMMUNITIES OF PRACTICE (CoP)

NYSCAA supports the Community Action network in collective learning group(s) known as Communities of Practice or CoP. Communities of Practice consist of Community Action staff who share similar interests and come together to fulfill both individual and group goals. Two CoPs; Best/Evidence-Based Programs CoP and Data CoP, meet bi-monthly.



NYSCAA'S UPDATED LOGO:



New York State Community Action Association
Helping People. Changing Lives.

WEEKLY EXECUTIVE DIRECTOR MEETINGS

NYSCAA coordinates and hosts weekly virtual meetings with the New York CAA ED/CEOs to offer assistance and support during COVID-19. The weekly calls provide EDs with an opportunity for peer-to-peer sharing of vital and critical information, to discuss challenges as well as successes, and to share ideas regarding service delivery and personnel concerns.

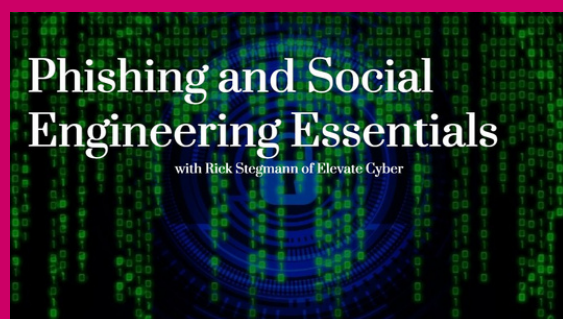


Mohawk Valley Community Action Agency

WHAT IS NYSCAA LEARN?

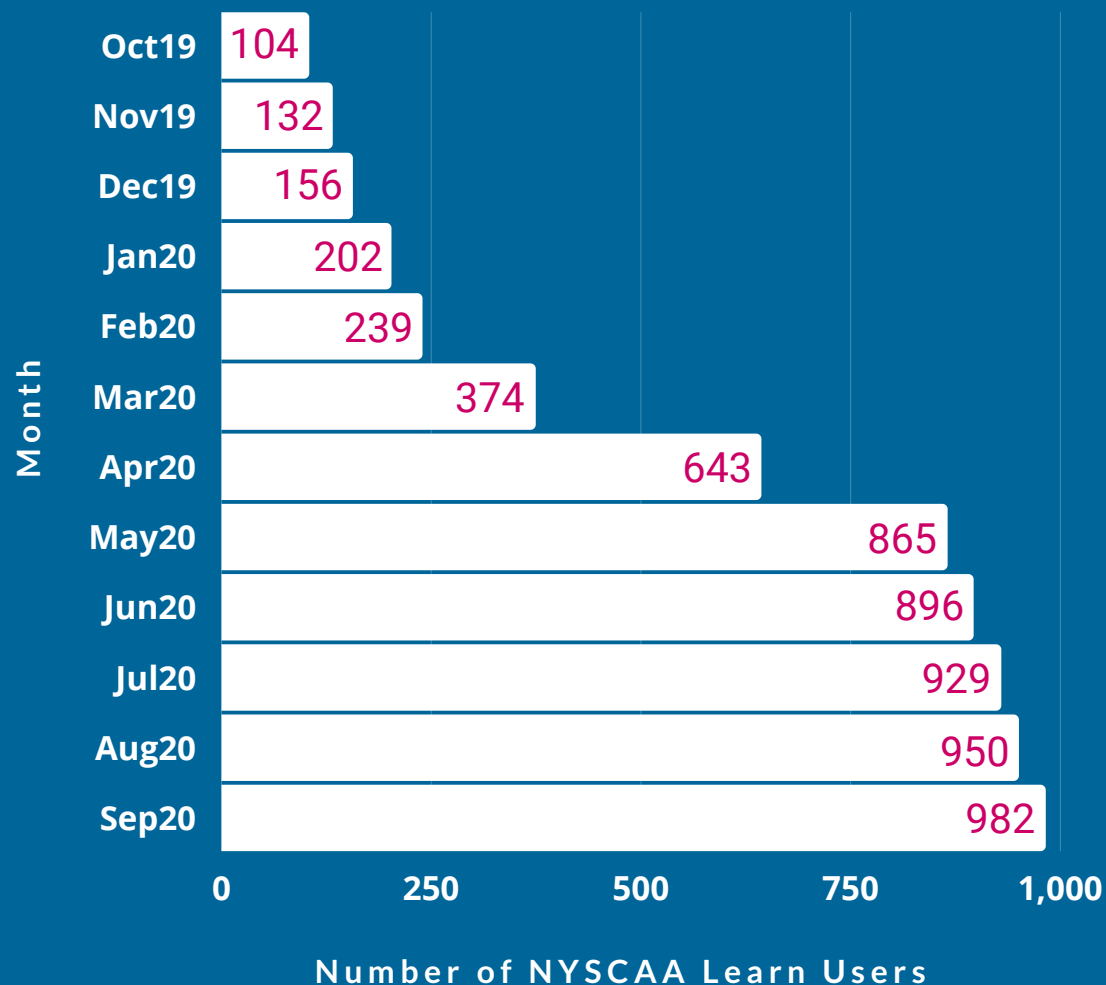
NYSCAA Learn is a free, online learning academy that hosts compelling courses for Community Action Agency Staff, Board Members, and Volunteers.

NEW TO NYSCAA LEARN IN 2020



NYSCAA LEARN

INCREASE IN NYSCAA LEARN USERS BY MONTH



WHAT ARE NYSCAA AFFINITY GROUPS?

NYSCAA offers affinity groups on topics such as Finance, HR, IT, and more. These groups allow members to share promising practices and to discuss current issues with colleagues in their respective fields. In addition to the HR, Finance, and IT groups; NYSCAA also hosts the CAPTAIN and CAP60 Affinity Groups. These groups meet with staff from their data resource providers to discuss updates and inquiries. NYSCAA also hosted a Census Affinity Group during the 2020 Census campaign. Group members met to share information and resources to ensure a complete and fair count for all New York State residents.

NYSCAA AFFINITY GROUPS

43

CAPTAIN AFFINITY GROUP MEMBERS

74

CAP60 AFFINITY GROUP MEMBERS

44

CENSUS AFFINITY GROUP MEMBERS

60

FINANCE AFFINITY GROUP MEMBERS

74

HR AFFINITY GROUP MEMBERS

49

IT AFFINITY GROUP MEMBERS

PROFESSIONAL DEVELOPMENT

NYSCAA EMERGING LEADERS INSTITUTE (ELI)

ELI is a year-long leadership development program designed to build the capacity of future leaders within New York's Community Action Network.

Graduates are able to continue their work with ELI for an additional year as part of ELI 2.0.

29

New ELI
Graduates in
2020

NYS ROMA ALLIANCE

The NYS ROMA Alliance is a group of Certified ROMA Trainers and Certified ROMA Implementers who currently work at a CAA in New York State or work at the Department of State/Division of Community Services. The purpose of the New York Alliance is to bring together ROMA professionals to develop a culture in Community Action Agencies that supports and contributes to a results orientation.

92

CAA staff
participated
in 4 ROMA
Trainings

WEBINARS, TRAININGS, & REGIONAL MEETINGS

NYSCAA provided training and technical assistance to all New York State Community Action Agencies. We partnered with a number of resource providers, state and federal agencies, and private organizations to provide high-quality trainings on relevant topics for the network.

1,135

Individuals
participated in
20 webinars,
trainings, and
regional
meetings

RESOURCES & PUBLICATIONS

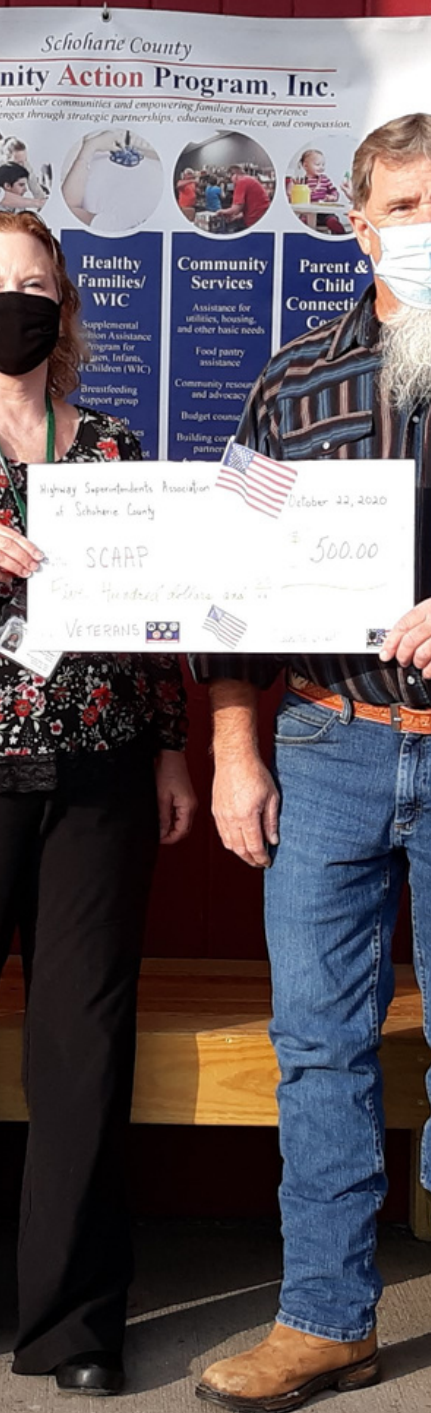
2020 NEW YORK STATE POVERTY REPORT

NYSCAA presented an annual edition of the New York State Poverty Report. The Poverty Report provides a state-wide look at poverty and is designed to be a comprehensive resource for New York's Community Action Agencies, community-based organizations, policymakers, advocates, community coalitions, and the general public.



NYSCAA DATA HUB

The New York State Community Action Association (NYSCAA) Data Hub provides regional staff assistance with the development of Community Needs Assessments (CNAs). The Data Hub collects information from a variety of state and Federal sources and compiles into a single downloadable and editable report. The report includes information for all NYSCAA agency service areas, New York county, or any combination of service areas and/or counties in New York.



RESOURCES & PUBLICATIONS

COMMUNITY ACTION ANGELS NEW YORK

The Community Action Angels work together through shared knowledge, data, resources, and activities so volunteer work in Community Action is more organized, accountable, recognized, and leaves a significant and positive impact on our state, communities, agencies, and the people that we serve. NYSCCA supports a Community Action Angels List-Serv to support the promising practices and volunteer initiatives throughout New York's CAAs.

COMMUNITY ACTION RESOURCE GUIDE

The Community Action Resource Guide (CARG) is available on the NYSCAA Website and allows users to view services available at each of the local Community Action Agencies in New York. The CARG is searchable and can be exported to PDF or Excel for further data mining.

EXECUTIVE DIRECTOR/CEO MANUAL

The Community Action Agency Executive Director/CEO Manual provides information to assist agency leaders in their roles. The manual equips EDs and CEOs with resources and information about Community Action - the network, history, and ethics; guidelines on national trends, and what is available at NYSCAA.



NEW YORK STATE
COMMUNITY ACTION
ASSOCIATION

COMMUNITY ACTION AGENCY EXECUTIVE DIRECTOR/CEO MANUAL

TESTIMONIALS FROM OUR NETWORK

"Seeing the multiple agencies throughout NYS combining their efforts to overcome diversities and short-comings throughout the individual communities was very inspiring and informative."

Applying ROMA in a CAA -
NYSCAA Learn Participant

"As a Director of Community Services, this training brought more understanding about our Agency's resources and what is expected and why. It was all very useful information that will help me in my position."

Uniform Guidance Training
Webinar Participant

"I like that everyone adds different opinions to the same topic. Gives insight to different paths that can be taken. This is the great thing about being able to connect and share with your peers."

2020 ELI Participant

"Thank you, I thought this was very interactive and informative. As a fairly new ED I really benefited from the knowledge and experience brought forward from the seasoned EDs. I also thought the History presentation pre-work was very well done and my agency will be using this with board and staff in the future."

Executive Director
Seminar Participant

"We often avoid conversations that address political power and poverty. This presentation brought them both into focus. As a CCAP and NCRT, I found this a great review, and perhaps, the best so far in the time it was completed. Thank you."

History of Community Action
- NYSCAA Learn Participant

"Breaking out into groups and hearing about everyone's experience and what their agencies provided was great. It helps with planning efforts for my own agency. Thanks for sharing!"

2020 ELI Participant

"The interactive questions and quiz helped to break up the presentation. I also really enjoyed the animations rather than just a power point presentation; made it much easier and fun to complete."

Community Action - An Overview
- NYSCAA Learn Participant



Action for a Better
Community

EXPANDING PARTNERSHIPS



NYATEP

Voice - Knowledge - Progress
For Workforce Development



Thanks to the support of our partners, we were able to move quickly in response to the changes in policies and day-to-day procedures that affect the lives of low-income people across NYS. Thank you for your collaboration and resolve!

222

CAA Staff Attended
Trainings Hosted by
Resource Providers

COVID-19 RESPONSE

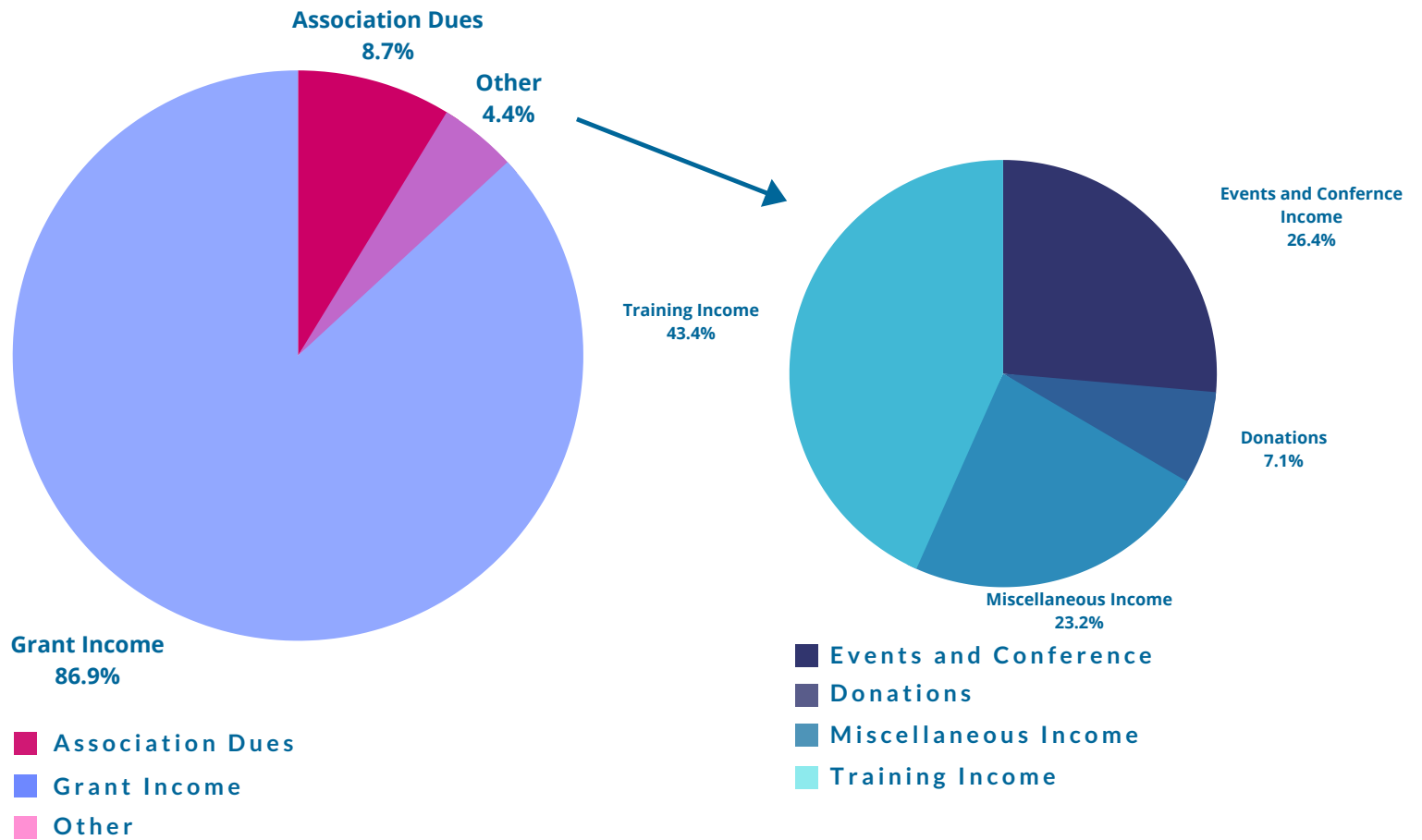
We recognize the effort and hard work of Community Action Agencies (CAA) across the state. When their communities and citizens needed them most, New York's CAAs were there to assist, support, and shine light during dark times.



CAAS HAVE BEEN HARD AT WORK:

- Responding to Community Needs
- Delivering Services
- Adapting to Expanding Customer Requests
- Empowering Families
- Increasing Community Resilience

NYSCAA FINANCES



The information provided on this page represents all revenue that was generated beginning October 1, 2019 through September 30, 2020.



NYSCAA BOARD OF DIRECTORS

OFFICERS

LINDY GLENNON, PRESIDENT
MAUREEN ABBOTT, VICE PRESIDENT
DENIS WILSON, TREASURER
DEBRA SCHIMPF, SECRETARY

AT LARGE

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JANELLE COOPER	NAIMAH SIERRA
DIANE COOPER-CURRIER	TINA SHARPE
LEE DILLON	ELIZABETH CARLTON- SPIRA
FELICIA DUMAS	AMY TURNER
MELINDA GAULT	TINA ZERBIAN
GREG HOWARD	

NYSCAA's activities in 2019-2020 were partially funded by the NYS Department of State/Division of Community Service and the Administration for Children & Families/Office of Community Services

Re-Invent *pivot* *Adapt* *Learn*
Listen *Reflect*
partner **THANK YOU!**

Resolve

Embrace

