

Tuesday, September 19, 2023

10:00 AM	Registration Opens <ul style="list-style-type: none"> Exhibit Hall Open
11:00 AM	Lunch
11:45 AM	Conference Welcome (Alexandria Ballroom) <ul style="list-style-type: none"> Andy Stone, Executive Director, NYSWDA Sally Ward, President of NYSWDA's Board of Directors Maureen Abbott, President of NYSCAA's Board of Directors
12:00 PM	Welcome to Oswego, Mayor William J. Barlow
12:10 PM	Opening Remarks from NYS Secretary of State, Robert J. Rodriguez
12:30 PM – 1:30 PM	Keynote Presentation (Alexandria Ballroom) <ul style="list-style-type: none"> From Dealing to Healing – Dr. Darryl Tonemah
1:30 PM	Break <ul style="list-style-type: none"> Exhibit Hall Open
2:00 PM – 3:15 PM	<p>NYSCAA Concurrent Session (Great Lake Room): Introduction to ACEs, Resilience and Trauma Informed Care Part 1 – <i>Matthew Bull & Laura Rossman, Pro Action of Steuben and Yates, Inc.</i></p> <p>NYSCAA Concurrent Session (Harbor Room): Righting the Ship: Developing a Plan to Restore Stability – <i>Christine Shaver, Tioga Opportunities, Inc.</i></p> <p>NYSCAA Concurrent Session (Kingsford-Diamond Room): Using a Benefits Calculator Tool to Help Customers Avoid the Benefits Cliff: Results from a Pilot Study – <i>Gage Gruschow, TogetherNow; Tanya Thurman, Action for a Better Community (ABC)</i></p> <p>NYSWDA Concurrent Session (Canal Room): Workforce Development-Finding and Retaining Staff – <i>Juliana Williams, NREL; Wayne Hartel & Mick Prince, Illinois WAP; Goeff Wilcox, Vermont WAP; Robert Garber, Missouri Department of Natural Resources; Keli Reynolds, Kentucky Housing Corporation</i></p> <p>NYSWDA Concurrent Session (Clarion Room): Total System Static Pressure in Ducted HVAC – <i>David Hill & Joe Maggiore, NYSWDA</i></p>
3:15 PM	Break <ul style="list-style-type: none"> Exhibit Hall Open!

3:30 PM – 4:30 PM	<p>NYSCAA Concurrent Session (Great Lake Room): Introduction to ACEs, Resilience and Trauma Informed Care Part 2 – <i>Matthew Bull & Laura Rossman, Pro Action of Steuben and Yates, Inc.</i></p> <p>NYSCAA Concurrent Session (Kingsford-Diamond Room): HudsonUP: How Guaranteed Income Changes Lives – <i>Joan Hunt, Greater Hudson Promise Neighborhood – HudsonUP; Lira Campbell, UBI Program Participant</i></p> <p>NYSCAA Concurrent Session (Harbor Room): Understanding Privilege: A Practical Look at Our Identities – <i>Inaudy I. Gil, MS, Executive Director of the Orange County NY Human Rights Commission</i></p> <p>NYSWDA Concurrent Session (Canal Room): Weatherization Directors Roundtable, Part 1 – <i>Andy Stone, NYSWDA</i></p> <p>NYSWDA Concurrent Session (Clarion Room): The Challenge of Weatherizing Cape Cod Homes – <i>Joe Ilacqua, NYSWDA</i></p>
Dinner on your own!	
Wednesday, September 20, 2023	
8:00 AM – 9:00 AM	Breakfast (Alexandria Ballroom)
9:00 AM	Community Action Awards: <ul style="list-style-type: none"> • Community Action Leadership Award • Community Action Vision & Values Award
9:30 AM – 10:30 AM	Keynote Presentation (Alexandria Ballroom) <ul style="list-style-type: none"> • Building and Impacting from Within... from the Board Down – <i>Inaudy I. Gil, MS, Executive Director of the Orange County NY Human Rights Commission</i>
10:30 AM	Break <ul style="list-style-type: none"> • Exhibit Hall Open!
11:00 AM – 12:00 PM	<p>NYSCAA Concurrent Session (Harbor Room): Breaking Barriers: Empowering Job Seekers with Disabilities through the New York Systems Change and Inclusive Opportunities Network (SCION) – <i>Erin McDonald & Lindsay Murphy, CNY Works, Inc.</i></p> <p>NYSCAA Concurrent Session (Great Lake Room): Organizational Culture: A Key to a High Performing Organization – <i>Julia Johnson, Wipfli</i></p>

	<p>NYSCAA Concurrent Session (Kingsford-Diamond Room): Pandemic Changes and Resources: An introduction to OTDA telephone fair hearings and a new website - fairhearinghelpny.org – <i>Julie Morse, Legal Services of CNY & Zora Raglow-DeFranco, Empire Justice Center</i></p> <p>NYSCAA Concurrent Session (Clarion Room): Updates from NYSCAA’s Data Hub – <i>Jamie Kleinsorge, University of Missouri - CARES</i></p> <p>NYSWDA Concurrent Session (Canal Room): NYSWDA General Membership Meeting – <i>NYSWDA Board of Directors & NYSWDA Staff</i></p>
12:00 PM – 1:45 PM	Lunch on your own
1:00 PM – 1:45 PM	CAPTAIN PPR Workshop – <i>Brian Cayer, CAP Systems, Inc.</i>
2:00 PM – 3:15 PM	<p>NYSCAA Concurrent Session (Clarion Room): Trauma-Informed Supervision: Addressing the Impact of the Work – <i>Samantha Koury, The Institute on Trauma and Trauma-Informed Care</i></p> <p>NYSCAA Concurrent Session (Harbor Room): CAA Innovative Programs Panel – <i>Terrell Brady, Action for a Better Community (ABC); Ebony Jordan-Wilson, NYC Dept. of Youth & Community Development; Melissa Wines, Mohawk Valley Community Action Agency (MVCAA)</i></p> <p>NYSCAA Concurrent Session (Great Lake Room): Succession Planning to Stabilize the Agency’s Future Leadership – <i>Julia Johnson, Wipfli</i></p> <p>NYSCAA Concurrent Session (Kingsford-Diamond Room): The Persuasion Matrix: How to Inspire Action – <i>Julie Jakopic, iLead Strategies</i></p> <p>NYSWDA Concurrent Session (Canal Room): The Next Generation of Testing and Technology – <i>Noah Lawrence, Retrotec</i></p>
3:15 PM	<p>Break</p> <ul style="list-style-type: none"> • Exhibit Hall Open!
3:30 PM – 4:30 PM	NYSCAA Concurrent Session (Kingsford-Diamond Room): AI in Community Action – <i>Sue Kervin, Action for Better Community (ABC); Naveen Sharma, Rochester Institute of Technology (RIT)</i>

	<p>NYSCAA Concurrent Session (Great Lake Room): Agency Level Best Practices when Developing & Implementing a Language Access Plan – <i>Laura V. Gonzalez-Murphy, Office for New Americans</i></p> <p>NYSCAA Concurrent Session (Harbor Room): Updates from the NYS Department of State, Division of Community Services</p> <p>NYSWDA Concurrent Session (Canal Room): ABC's of Weatherization – <i>Noah Lawrence, Retrotec</i></p> <p>NYSWDA Concurrent Session (Clarion Room): Diagnostic Testing for Weatherization Professionals – <i>Al McMahon, NYSWDA</i></p>
6:00 PM – 6:30 PM	Community Action & Weatherization Awards Reception (Riverfront Reception Room)
6:30 PM – 9:00 PM	<p>Community Action & Weatherization Awards Dinner (Alexandria Ballroom)</p> <p>NYSCAA & NYSWDA Board of Directors Induction</p> <p>Presented Awards:</p> <ul style="list-style-type: none"> ❖ Community Action Innovation Award ❖ Community Action Personal Achievement Award ❖ Community Action Service Award ❖ Community Action Social Justice Award ❖ New York State Weatherization Dedication and Advocacy Award ❖ Weatherization Award of Management Excellence ❖ Weatherization Program Service Award
Thursday, September 21, 2023	
7:30 AM – 8:30 AM	Breakfast (Alexandria Ballroom)
9:00 AM – 10:15 AM	<p>NYSCAA Concurrent Session (Great Lake Room): Budgeting 101 Part 1 – <i>Jodi Fuller & Denise Bartoszek, Connecting Communities in Action</i></p> <p>NYSCAA Concurrent Session (Kingsford-Diamond Room): Creating a Diverse and Discrimination-Free Workplace – <i>Elena P. Pablo, Roemer Wallens Gold & Mineaux, LLP</i></p> <p>NYSCAA Concurrent Session (Harbor Room): Volunteer Engagement & Retention – <i>Mary Randall, PathStone</i></p> <p>NYSWDA Concurrent Session (Canal Room): Weatherization Directors Roundtable, Part 2 – <i>Andy Stone, NYSWDA</i></p>

	NYSWDA Concurrent Session (Clarion Room): Technical Roundtable – Joe Maggiore, Al McMahon, Dave Hill, & Joe Ilacqua, NYSWDA
10:15 AM	Break (Riverfront Reception Room) <ul style="list-style-type: none"> • Exhibit Hall Open!
10:30 AM – 12:00 PM	<p>NYSCAA Concurrent Session (Great Lake Room): Budgeting 101 Part 2 – Jodi Fuller & Denise Bartoszek, Connecting Communities in Action</p> <p>NYSCAA Concurrent Session (Harbor Room): Effective Staff Onboarding – Courtney Kohler, Wipfli</p> <p>NYSCAA Concurrent Session (Kingsford-Diamond Room): Leadership Development – Jason Banuski, HR One</p> <p>NYSCAA Concurrent Session (Clarion Room): Once Upon A Time: Telling Our Story – Julie Jakopic, iLead Strategies</p> <p>NYSWDA Concurrent Session (Canal Room): Weatherization Policy Advisory Council Meeting – Charlie Quinn, PAC Chairperson, RECAP</p>
12:15 PM – 12:45 PM	Conference Closing Remarks (Alexandria Ballroom)